

Technical Service Bulletin

40 Squeaking noises when steering or maneuvering

40 21 30 2023187/6 December 22, 2021. Supersedes Technical Service Bulletin Group 40 number 16-56 dated December 13, 2016 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All	2010 - 2023	All	Not Applicable

Condition

REVISION HISTORY					
Revision	Date	Purpose			
6	-	Revised header (Added Models and Model Years)			
5	12/13/2016	Revised header (Added Model Year)			
4	07/02/2014	Revised header (Added Model Year)			

Customer states:

Squeaking noises are heard when the steering wheel is turned or maneuvered. The noises may be more
prevalent in wet weather.

Technical Background

The folds of the outer rubber boots on the front axle shafts may come in contact with each other when the steering wheel is turned, causing squeaking noises. These noises are more likely to occur when the vehicle is new. The volume and occurrence of the noise will dissipate after a short break-in period.

Production Solution

Not applicable.

Service

This is a normal condition. Explain the *Technical Background* to the customer.

Do not replace any parts, as replacing parts will not correct the concern. Needlessly replaced parts will be debited.



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Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2023187) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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